

Alex Jose

(91) 9739933712 • alexjose74@gmail.com

EDUCATION

Bachelor of Technology in Computer Science and Engineering | Amrita School of Engineering, Bengaluru, India **2011 - 2015**

- ⇒ Elected as the **Placement Coordinator Head** by the **Placement Dept.** (Career Centre) Coordinated placement activities for the B.Tech 2015 batch of 470 students. Liaison for 20+ companies to strengthen university-industry ties. Achieved 85% in-campus placements.
- ⇒ **VP, Co-founder - Entrepreneurship Cell** (2013-2015) Mentored 10 student teams to pitch their ideas to the University Business Incubator. 4 teams secured an entry to the program. Organised 15 industry outreach sessions harnessing Bengaluru's thriving startup space.
- ⇒ **Head of the University Theatre Club**(2013-14) and a **core member** of the **University Debate Team**(2012-15). Won multiple national awards in both spheres. Led several student engagement activities leading to 60% higher student turn out in the events for these clubs.

EMPLOYMENT EXPERIENCE

Superlative Gaming Bengaluru, India

Technology Strategy Manager

Sept 2020 - Present

Established in 2018, Superlative Gaming is a seed funded startup aiming to disrupt the online mind-sports gaming industry.

- ⇒ Advice the CEO and COO on technology operations. Saved over 250 man hours/quarter by streamlining the product release cycle and automating manual practices, yielding a positive impact to the yearly budget by advancing the product launch by 2 months.
- ⇒ Unlocked a potential 15% reduction in quarterly costs by strategising a 6-month long action plan to migrate to Cloud Infrastructure.

Cerner Healthcare Bengaluru, India

Established in 1979 in the USA, Cerner is a Fortune 500, \$5.7 billion revenue, multinational Healthcare Technology giant.

Team Lead - Product Owner

Sept 2018 - Aug 2020

Role required leading multiple market launches in Europe with product owners in Dublin, while handling the complete ownership of the development and delivery of the Product Roadmap, Resource Planning, KPI Improvements and Technical Guidance for a 10-member team.

- ⇒ **Handpicked by the Director to visit Cerner's newly established Dublin office** (March 2019) to drive Cerner's high impact entry into the EU market. Expanded client base by 30% over 2 years by training and leading a 25-member strong senior engineering Dublin team.
 - Attained \$60M market capitalisation in UK, Sweden and Ireland by leading the transformation of 10 web-applications(web-app) to be compliant with EU's data privacy law (GDPR). Achieved 100% client retention by ensuring 99.9% web-app uptime.
 - Achieved 95% on-time delivery for 18 consecutive months for highly time sensitive EU products by spearheading a 3-member taskforce (consultant-UK, strategist-USA) to breakdown complex product features and prioritise them for the product roadmap.
- ⇒ **Product Owner for a web-app used by 250k+ users/week.** Recruited and managed a team of 10 web-developers. Up skilled the team within 1 month to start delivery on the product features. Mentored each team member to build a personalised career vision.
 - Dept. Of Defense (DoD)-USA (\$1B contract): Led the enhancements in one of Cerner's biggest contracts. Unlocked a competitive advantage by driving 100+ client data migrations to ensure DoD data security. Effort yielded 20% improved component speed.
 - Piloted and executed a quantifiable training plan for onboarding new engineers to the team. Witnessed a 50% reduction per onboarding (4w to 2w). Pitched the strategy to senior leadership and was adopted by 60% of the teams in a 500-member Org.
 - Saved \$200k in penalties from clients by averting 30% of the incidents (application downtime) in EU and USA by conceptualising forecasting models to preemptively notify consultants of failures. Awarded by the Director (Annual award to 10 among 300).

Senior Software Engineer

Sept 2017 - Sept 2018

- ⇒ Secured a rare back-to-back promotion in the first two years and earned the highest rating of 'Distinction' (Top 3% of 27k employees).
- ⇒ Conceptualised and built a monitoring system which is used by Directors to build quarterly C-Suite reports. The system live tracked 3 verticals of associates (consultants, strategists, engineers) across continents in their actions taken for high-risk client reported issues.
- ⇒ Enhanced Healthcare data security by 40% by driving Audit Analysis by engaging senior Strategists and Consultants in USA and UK.

Associate Senior Software Engineer

Sept 2016 - Sept 2017

- ⇒ Strengthened sensitive data interoperability between hospitals by 35% by establishing a standardised protocol for data exchange.
- ⇒ Yielded a 40% improvement in client satisfaction by leading the research with UI/UX leaders to improve user experience for web-apps.

Software Engineer

May 2015 - Sept 2016

- ⇒ Collaborated with Strategists and Solution Designers to adopt 'Agile' methodologies to build 10 healthcare web-app components.

Additional Responsibilities -

- ⇒ **Department Training Head**(2017-2020): Led recruitment and industry outreach programs at University campuses. Mentored over 30 college student interns for periods of 5 months each and was responsible for assessing their capabilities in order to offer full time roles.
- ⇒ **CSR Coordinator**(2018-2020): Led CSR activities to enrich the lives of the less fortunate. Drove the initiative to Digitize 50 rural Primary Healthcare Centers in the state of Karnataka, India, enhancing the lives of over 70k individuals.
- ⇒ **Core Member, DevCouncil:** Selected by Senior Executives to present Technology Research Papers at Cerner's annual developers conference - 'DevCon'(2017, 2018). The event is attended by C-suite executives across the USA and India.

ADDITIONAL INTERESTS AND ACHIEVEMENTS

- ⇒ A Thespian at heart, I have **Written, Directed** and **Acted** in over **10 Theatre Plays**. Awarded '**Best Actor - Theatre**' at an Indian national cultural festival (Unmaad). I play an active role in the Bengaluru theatre community. (2011 - present)
- ⇒ Completed **6 half-marathon runs** and **4 High-Altitude treks** across the Northern Himalayas and South India. (2016-present)
- ⇒ **Long distance cycling** - Member of BumsOnTheSaddle (cycling community). Conduct and take part in 100Km long cycling events.